HB1924 FULLPCS1 Lonnie Sims-JBH 2/15/2023 10:24:51 am

COMMITTEE AMENDMENT HOUSE OF REPRESENTATIVES

State of Oklahoma

SPEAKER:

CHAIR:

I move to amend <u>HB1924</u> Of the printed Bill Page Section Lines Of the Engrossed Bill

By striking the Title, the Enacting Clause, the entire bill, and by inserting in lieu thereof the following language:

AMEND TITLE TO CONFORM TO AMENDMENTS

Amendment submitted by: Lonnie Sims

Adopted: _____

Reading Clerk

1	STATE OF OKLAHOMA
2	1st Session of the 59th Legislature (2023)
3	PROPOSED COMMITTEE SUBSTITUTE
4	FOR HOUSE BILL NO. 1924 By: Sims
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8	PROPOSED COMMITTEE SUBSTITUTE
9	An Act relating to public health and safety; requiring Oklahoma 9-1-1 Management Authority to
10	maintain certain training platform; requiring creation, maintenance and certification of certain
11	list; stating certain training requirements; requiring establishment of certain hourly training
12	requirements; requiring completion of certain training by certain date; requiring training follow
13	certain guidelines; amending 63 O.S. 2021, Section 2803, which relates to establishment of basic or
14	sophisticated system; removing certain compatibility stipulation; amending 63 O.S. 2021, Section 2815,
15	which relates to fee collection; removing certain limits on terms; amending 63 0.S. 2021, Section 2846,
16	which relates to mandatory provision of emergency telephone service; requiring service company provide
17	certain data elements; amending 63 O.S. 2021, Section
18	2862, as amended by Section 6, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022, Section 2862), which
19	relates to definitions; defining term; amending 63 O.S. 2021, Section 2863, which relations to the
20	creation of the Oklahoma 9-1-1 Management Authority; modifying membership of the Authority; adding certain
21	nonvoting members; excluding nonvoting members from quorum requirements; excluding nonvoting members from
22	executive sessions; providing selection requirements for nonvoting members; deleting chair designation
23	requirement; allowing for certain reimbursement; removing certain legal support requirement; amending
24	63 O.S. 2021, Section 2864, as amended by Section 7, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022, Section

1 2864), which relates to powers and duties; modifying certain powers and duties; requiring certain 2 submission to Oklahoma Tax Commission; detailing the distribution of certain revenue from collected fees; allowing establishment of certain contracts; amending 3 63 O.S. 2021, Section 2865, which relates to fees; modifying certain fees collected; excluding fees for 4 certain types of phones; modifying certain deposit 5 amount; amending 63 O.S. 2021, Sections 2866 and 2867, which relate to collection and apportionment of fees; modifying retention percentage of certain fees; 6 removing fee retention by certain entity; amending 63 7 O.S. 2021, Section 2868, which relates to use and oversight of funds; allowing the transfer of certain monies; requiring certain designee of public agency 8 to have certain meeting; amending 63 O.S. 2021, 9 Section 2871, which relates to the Regional Emergency Nine-One-One Services Act; disallowing establishment of new public safety answering point after certain 10 date; providing certain exceptions; providing for codification; and providing an effective date. 11 12 13 14 15 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 16 NEW LAW SECTION 1. A new section of law to be codified 17 in the Oklahoma Statutes as Section 2872 of Title 63, unless there 18 is created a duplication in numbering, reads as follows: 19 The Oklahoma 9-1-1 Management Authority shall maintain an Α. 20 online training platform for 9-1-1 emergency telecommunicators in 21 the State of Oklahoma. 22 The Oklahoma 9-1-1 Management Authority shall create, в. maintain, and certify a list of qualified online and in-person 23 24 training programs that include the basic requirements for a 9-1-1

1 emergency telecommunicator. Classes shall be a minimum of forty 2 (40) hours in length and include instruction for basic call handling 3 and dispatch services. The 9-1-1 Management Authority shall 4 establish hourly training requirements on a yearly basis.

C. On or before July 1, 2024, all emergency telecommunicators
in the State of Oklahoma shall complete, either in person or
virtual, a forty-hour state-recognized training course for basic
call handling and dispatch services.

D. Any new emergency telecommunicator hired after January 1,
2024, shall complete, either in person or virtual, a forty-hour
state recognized training course for basic call handling and
dispatch services within six (6) months of his or her hire date.

E. On or before July 1, 2024, all emergency telecommunicators in the State of Oklahoma shall complete, either in person or virtually, a state or nationally recognized telecommunicator CPR (T-CPR) training course. T-CPR training shall follow evidence-based, nationally recognized guidelines for high-quality T-CPR which incorporates recognition protocols for out-of-hospital cardiac events.

20 SECTION 2. AMENDATORY 63 O.S. 2021, Section 2803, is 21 amended to read as follows:

22 Section 2803. Every public agency or public safety agency 23 within its respective jurisdiction may establish a basic or 24 sophisticated system, if technologically compatible with the

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existing local telephone network. The establishment of such systems 1 2 shall be centralized where feasible. Any system established pursuant to this act may include a segment of the territory of a 3 public agency. All systems shall be designed to meet the 4 5 requirements of each community and public agency served by the system. Every system, whether basic or sophisticated, may be 6 7 designed to have the capability of utilizing at least three of the four methods specified in paragraphs 3, 8, 9 and 11 of Section 2 8 9 2802 of this act title, in response to emergency calls. In addition 10 to the number "911", a public agency or public safety agency may 11 maintain a separate secondary backup number, and shall maintain a 12 separate number for nonemergency telephone calls.

13SECTION 3.AMENDATORY63 O.S. 2021, Section 2815, is14amended to read as follows:

15 Section 2815. A. Any fee imposed pursuant to Section 2814 of 16 this title and the amounts required to be collected are due monthly. 17 The amount of fee collected in one (1) month by the local exchange 18 telephone company shall be remitted to the governing body no later 19 than thirty (30) days after the close of the month in which such 20 fees were collected. In the event the fee collected is not remitted 21 by the local exchange telephone company or by a competitive local 22 exchange company, as both are defined in Section 139.102 of Title 17 23 of the Oklahoma Statutes, to the governing body within thirty (30) 24 days after the close of the month in which such fees were collected,

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1 then the local exchange telephone company shall remit a penalty to 2 the governing body. The penalty shall be equal to ten percent (10%) of the original unremitted fee, payable on the first day of each 3 month the fee remains delinguent. All fees collected by the local 4 5 exchange telephone company and remitted to the governing body and any other money collected to fund the emergency telephone system 6 7 shall be deposited in a special nine-one-one account established by 8 the governing body, and shall be used only to fund the expenditures 9 authorized by the Nine-One-One Emergency Number Act. The governing 10 body shall account for all disbursements from the account and shall 11 not allow the funds to be transferred to another account not 12 specifically established for the operation of the emergency 13 telephone system.

14 On or before the last day of each month, a return for the Β. 15 preceding month shall be filed with the governing body in a form the 16 governing body and the local exchange telephone company agree to. 17 The local exchange telephone company required to file the return 18 shall deliver the return together with a remittance of the amount of 19 the fee payable to the treasurer or other person responsible to the 20 governing body for receipt of payments from the fee. The local 21 exchange telephone company shall maintain records of the amount of 22 any fee collected in accordance with the provisions of the Nine-One-23 One Emergency Number Act. The records shall be maintained for a 24 period of one (1) year from the time the fee is collected.

C. From every remittance of the collected fee to the governing body made on or before the date when the same becomes due, the local exchange telephone company required to remit the fee shall be entitled to deduct and retain for administrative costs, an amount not to exceed three percent (3%) of the first five percent (5%) of the emergency telephone fee.

7 At least once each calendar year, the governing body shall D. establish the fee for the subsequent year in an amount not to exceed 8 9 the amount approved by the voters as provided by the provisions of 10 Section 2814 of this title that, together with any surplus revenues, 11 will produce sufficient revenues to fund the expenditures authorized 12 by the Nine-One-One Emergency Number Act. Amounts collected in 13 excess of that necessary within a given year shall be carried 14 forward to subsequent years. The governing body shall make the 15 determination of the fee amount no later than September 1 of each 16 year and shall fix the new fee to take effect commencing with the 17 first billing period of each service user on or following the next 18 Immediately upon making its determination and fixing the January 1. 19 fee, the governing body shall publish in its minutes the new fee, 20 and it shall, at least ninety (90) days before the new fee shall 21 become effective, notify by certified mail every local exchange 22 telephone company providing emergency telephone service to areas 23 within the jurisdiction of the governing body. The governing body 24 may at its own expense require an annual audit of the books and

records of the local exchange telephone company concerning the
 collection and remittance of the fee authorized by the Nine-One-One
 Emergency Number Act.

The governing body shall be required to have conducted 4 Ε. 5 separately or as a part of the annual audit required by law of the municipality or county an annual audit of any accounts established 6 7 or used by the governing body for the operation of an emergency telephone system. The audit may be conducted by the State Auditor 8 9 and Inspector at the discretion of the governing body. All audits 10 shall be conducted in accordance with generally accepted auditing 11 standards and Government Auditing Standards issued by the Comptroller General of the United States. A copy of the audit shall 12 13 be filed with the State Auditor and Inspector and action taken in 14 accordance with Section 212A of Title 74 of the Oklahoma Statutes. 15 The audit of the emergency telephone system accounts may be paid for 16 and be considered a part of the operating expenses of the emergency 17 telephone system.

18 The governing body shall meet at least quarterly to oversee F. 19 the operations of the emergency telephone system, review 20 expenditures, set and approve an operating budget and take such 21 other action as necessary for the operation and management of the 22 The records and meetings of the governing body shall be system. 23 subject to the Oklahoma Open Meeting Act and the Oklahoma Open 24 Records Act.

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1 G. A governing body made up of two or more governmental 2 entities shall have a board consisting of not less than three members; provided, the board shall consist of at least one member 3 representing each governmental entity, appointed by the governing 4 5 body of each participating governmental entities, as set forth in the agreement forming the board. The members shall serve for terms 6 7 of not more than three (3) years as set forth in the agreement. Members may be appointed to serve more than one term. The names of 8 9 the members of the governing body board and the appointing authority of each member shall be maintained in the office of the county clerk 10 in the county or counties in which the system operates, along with 11 12 copies of the agreement forming the board and any amendments to that 13 agreement.

14SECTION 4.AMENDATORY63 O.S. 2021, Section 2846, is15amended to read as follows:

16 Section 2846. A. All local exchange companies, and wireless 17 and other telephone service companies providing service to users in 18 an area in which nine-one-one emergency telephone service is 19 currently operating shall also provide emergency telephone service 20 to all subscribing service users in that area. Wireless and other 21 telephone service companies shall provide information necessary for 22 automatic number identification, automatic location identification 23 and selective routing of nine-one-one emergency wireless calls to 24 cities and counties answering emergency telephone calls for

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maintenance of existing nine-one-one databases. <u>If the state or an</u> <u>area of the state is utilizing a Next Generation 9-1-1 system that</u> <u>uses the NENA i3 standard for call delivery then the service company</u> <u>shall provide the required data elements required by said standard.</u> <u>The governing body may reasonably require sufficient information to</u> ensure compliance with this section and to provide data for audit and budgetary calculation purposes.

Information that a wireless service provider is required to 8 в. 9 furnish in providing nine-one-one service is confidential and exempt 10 from disclosure. The wireless service provider is not liable to any 11 person who uses a nine-one-one service created under this act for 12 the release of information furnished by the wireless service 13 provider in providing nine-one-one service. Information that is 14 confidential under this section may be released only for budgetary 15 calculation purposes and only in aggregate form so that no provider-16 specific information may be extrapolated.

SECTION 5. AMENDATORY 63 O.S. 2021, Section 2862, as
amended by Section 6, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022,
Section 2862), is amended to read as follows:

20 Section 2862. As used in the Oklahoma 9-1-1 Management 21 Authority Act:

1. "Authority" means the Oklahoma 9-1-1 Management Authority created in Section 2863 of this title;

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1 2. "Governing body" means the board of county commissioners of 2 a county, the city council, tribal authority or other governing body of a municipality, or a combination of such boards, councils or 3 other municipal governing bodies including county or municipal 4 5 beneficiary public trusts, or other public trusts which shall have an administering board. A governing body made up of two or more 6 7 governmental entities shall have a board consisting of not less than three members and shall consist of at least one member representing 8 9 each governmental entity, appointed by the governing body of each 10 participating governmental entity, as set forth in the agreement 11 forming the board. The members of the board shall serve for terms 12 of not more than three (3) years as set forth in the agreement. 13 Members may be appointed to serve more than one term. The names of 14 the members of the governing body board and the appointing authority 15 of each member shall be maintained in the office of the county clerk 16 in the county or counties in which the system operates, along with 17 copies of the agreement forming the board and any amendments to that 18 agreement;

19 3. "Next-generation 9-1-1" or "NG9-1-1" means an:

- 20a.Internet Protocol based (IP-based) system comprised of21hardware, software, data, and operational policies and22procedures that:
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 (1) provides standardized interfaces from emergency

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 call and message services to support emergency

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 communications,
 - (2) processes all types of emergency calls, including voice, text, data and multimedia information,
 - (3) acquires and integrates additional emergency call data useful to call routing and handling,
 - (4) delivers the emergency calls, messages and data to the appropriate public safety answering point and other appropriate emergency entities,
- 11(5) supports data or video communications needs for12coordinated incident response and management, and
 - (6) provides broadband service to public safety answering points or other first responder entities, or
- 16 IP-based system comprised of hardware, software, data b. 17 and operational policies and procedures that conforms 18 with subsequent amendments made to the definition of 19 Next Generation 9-1-1 services in Public Law 112-96; 20 "9-1-1 emergency telephone service" means any telephone 4. 21 system whereby telephone subscribers may utilize a three-digit 22 number (9-1-1) for reporting an emergency to the appropriate public 23 agency providing law enforcement, fire, medical or other emergency 24 services, including ancillary communications systems and personnel

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1 necessary to pass the reported emergency to the appropriate 2 emergency service and which the wireless service provider is 3 required to provide pursuant to the Federal Communications 4 Commission Order 94-102 (961 Federal Register 40348);

5. "9-1-1 wireless telephone fee" means the fee imposed in
6 Section 2865 of this title to finance the installation and operation
7 of emergency 9-1-1 services and any necessary equipment;

6. "Place of primary use" means the street address 8 9 representative of where the use of the mobile telecommunications 10 service of the customer primarily occurs, which shall be the 11 residential street address or the primary business street address of 12 the customer and shall be within the licensed service area of the 13 home service provider in accordance with Section 55001 of Title 68 14 of the Oklahoma Statutes and the federal Mobile Telecommunications 15 Sourcing Act, P.L. No. 106-252, codified at 4 U.S.C. 116-126;

16 7. "Prepaid wireless telecommunications service" means a 17 telecommunications wireless service that provides the right to 18 utilize mobile wireless service as well as other telecommunications 19 services including the download of digital products delivered 20 electronically, content and ancillary services, which are paid for 21 in advance and sold in predetermined units or dollars of which the 22 number declines with use in a known amount;

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8. "Proprietary information" means wireless service provider or
 VoIP service provider, subscriber, market share, cost and review
 information;

9. "Public agency" means any city, town, county, municipal
corporation, public district, public trust, substate planning
district, public authority or tribal authority located within this
state which provides or has authority to provide firefighting, law
enforcement, ambulance, emergency medical or other emergency
services;

10 10. "Public safety answering point" or "PSAP" means an entity 11 responsible for receiving 9-1-1 calls and processing those calls 12 according to specific operational policy;

13 11. "Public safety telecommunicator" means a person who 14 performs a public service by processing, analyzing, and dispatching 15 calls for emergency assistance. The person is a first responder 16 that provides pre-arrival instructions and has specialized training 17 to mitigate the loss of life and property;

18 12. "Wireless service provider" means a provider of commercial 19 mobile service under Section 332(d) of the Telecommunications Act of 20 1996, 47 U.S.C., Section 151 et seq., Federal Communications 21 Commission rules, and the Omnibus Budget Reconciliation Act of 1993, 22 Pub. L. No. 103-66, and includes a provider of wireless two-way 23 communication service, radio-telephone communications related to 24 cellular telephone service, network radio access lines or the

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equivalent, and personal communication service. The term does not 1 include a provider of: 2 a service whose users do not have access to 9-1-1 3 а. 4 service, 5 b. a communication channel used only for data transmission, or 6 7 a wireless roaming service or other nonlocal radio с. access line service; 8 "Wireless telecommunications connection" means the ten-9 13. digit access number assigned to a customer regardless of whether 10 more than one such number is aggregated for the purpose of billing a 11 12 service user; and "Voice over Internet Protocol (VoIP) provider" means a 13 14. 14 provider of interconnected Voice over Internet Protocol service to 15 end users in the state, including resellers; and 16 15. "Landline telecommunications connection" means a ten-digit

17 access number assigned to a customer that utilizes analog

18 communications over a wired transmission line that travels

19 underground or on telephone poles.

20SECTION 6.AMENDATORY63 O.S. 2021, Section 2863, is21amended to read as follows:

Section 2863. A. There is hereby created the Oklahoma 9-1-1 Management Authority which shall be the governing board overseeing the development and regulation of 9-1-1 emergency systems in this

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1 state and managing the distribution of all 9-1-1 telephone fees
2 collected pursuant to the provisions of Section 5 2865 of this act
3 title.

B. The Authority shall be composed of the following members:
1. One member representing a tribal authority that operates a
9-1-1 system to be appointed by the President Pro Tempore of the
Oklahoma State Senate;

8 2. One member representing a statewide organization dedicated
9 to public safety to be appointed by the President Pro Tempore of the
10 Oklahoma State Senate;

3. One member representing a statewide organization dedicated to career development for emergency number professionals to be appointed by the Governor;

14 4. One member representing a statewide organization dedicated
15 to representing Oklahoma municipalities to be appointed by the
16 Speaker of the Oklahoma House of Representatives;

17 5. One member representing a statewide organization
18 representing Oklahoma county commissioners to be appointed by the
19 Governor;

20 6. One member representing a statewide association of regional
21 councils of government to be appointed by the President Pro Tempore
22 of the <u>Oklahoma State</u> Senate;

7. The Chief Information Officer for the state, or designee;

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8. One member representing a substate planning district to be
 appointed by the Governor;

9. Two members each representing a municipal government operating a 9-1-1 system and having a population of less than one hundred thousand (100,000), one to be appointed by the Speaker of the <u>Oklahoma</u> House of Representatives, and one to be appointed by the Governor;

8 10. One member representing a municipal government operating a 9 9-1-1 system and having a population of more than one hundred 10 thousand (100,000) but less than four hundred fifty thousand 11 (450,000) to be appointed by the Governor;

12 11. One member representing a municipal government operating a 13 9-1-1 system and having a population of more than four hundred fifty 14 thousand (450,000) to be appointed by the Speaker of the <u>Oklahoma</u> 15 House of Representatives;

16 12. One member representing an organization created by an 17 interlocal agreement for the purpose of sharing public safety 18 answering point duties and whose members are municipal governments 19 with a population of less than four hundred fifty thousand (450,000) 20 to be appointed by the Governor;

21 13. One member representing an organization created by an 22 interlocal agreement for the purpose of sharing public safety 23 answering point duties and whose members are municipal governments 24 with a population of more than four hundred fifty thousand (450,000)

1 to be appointed by the President Pro Tempore of the <u>Oklahoma State</u> 2 Senate;

14. One member who is a 9-1-1 Coordinator for a county with a
population of less than twenty thousand (20,000) to be appointed by
the Speaker of the <u>Oklahoma</u> House of Representatives;
15. One member who is a 9-1-1 Coordinator for a county with a
population of more than twenty thousand (20,000) to be appointed by

8 the President Pro Tempore of the Oklahoma State Senate;

9 16. One member who is a 9-1-1 Coordinator for a county to be 10 appointed by the Governor; and

11 17. One member representing a local exchange telecommunications 12 service provider which serves less than fifty thousand (50,000)

13 access lines in the state or a telephone cooperative to be appointed

14 by the President Pro Tempore of the Senate;

15 18. One member representing a local exchange telecommunications 16 service provider which serves more than fifty thousand (50,000)

17 access lines in the state to be appointed by the Speaker of the

18 | House of Representatives;

19 19. One member representing a Tier I wireless carrier, as 20 defined by the Federal Communications Commission, to be appointed by 21 the Speaker of the House of Representatives;

22 20. One member representing a Tier II wireless carrier, as
23 defined by the Federal Communications Commission, to be appointed by
24 the Speaker of the House of Representatives;

1	21. One member representing a Tier III wireless carrier, as		
2	defined by the Federal Communications Commission, to be appointed by		
3	the President Pro Tempore of the Senate;		
4	22. One member representing the telephone industry to be		
5	appointed by the President Pro Tempore of the Senate; and		
6	23. The Oklahoma Secretary of Safety and Security or designee.		
7	C. There shall be five (5) nonvoting 911 industry members.		
8	Nonvoting members are not required for a quorum. Nonvoting members		
9	shall not be included in executive sessions. The nonvoting members		
10	shall be made up of the following:		
11	1. One member representing a local exchange telecommunications		
12	service provider which serves less than fifty thousand (50,000)		
13	access lines in the state or a telephone cooperative to be appointed		
14	by the President Pro Tempore of the Oklahoma State Senate;		
15	2. One member representing a local exchange telecommunications		
16	service provider which serves more than fifty thousand (50,000)		
17	access lines in the state to be appointed by the Speaker of the		
18	Oklahoma House of Representatives;		
19	3. One member representing a Tier I wireless carrier, as		
20	defined by the Federal Communications Commission, to be appointed by		
21	the Speaker of the Oklahoma House of Representatives;		
22	4. One member representing a Tier III wireless carrier, as		
23	defined by the Federal Communications Commission, to be appointed by		
24	the President Pro Tempore of the Oklahoma State Senate; and		

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1 5. One member representing the telephone industry to be 2 appointed by the President Pro Tempore of the Oklahoma State Senate; D. Members shall serve at the pleasure of their appointing 3 4 authority and vacancies shall be filled by the original appointing 5 authority. 6 D. E. Members shall receive no compensation for serving on the 7 Authority. E. At its first meeting annually the Authority shall designate 8 9 a chair from its members. Meetings shall be held at the call of the 10 chair. 11 The Authority shall be subject to the Oklahoma Open Records F. 12 Act and the Oklahoma Open Meeting Act. 13 G. The members of the Oklahoma 9-1-1 Management Authority shall 14 be reimbursed for mileage or actual travel expense, whichever is 15 less, to attend regular and special meetings when the travel exceeds 16 fifty (50) miles from their home or business, whichever is closer to 17 the meeting location. 18 The Oklahoma Department of Emergency Management shall н. 19 provide legal, administrative, fiscal and staff support for the 20 Authority. Expenses related to the provision of such services may 21 be paid from funds available in the Oklahoma 9-1-1 Management 22 Authority Revolving Fund created in Section 9 2869 of this act

23 <u>title</u>, upon approval by a majority of the members of the Authority.

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H. I. Members serving on the Statewide Nine-One-One Advisory
 Board appointed pursuant to Section 2847 of Title 63 of the Oklahoma
 Statutes this title on the effective date of this act shall continue
 serving as members of the Oklahoma 9-1-1 Management Authority unless
 replaced by their appointing authority.

6 SECTION 7. AMENDATORY 63 O.S. 2021, Section 2864, as 7 amended by Section 7, Chapter 30, O.S.L. 2022 (63 O.S. Supp. 2022, 8 Section 2864), is amended to read as follows:

9 Section 2864. The powers and duties of the Oklahoma 9-1-1
10 Management Authority created in Section 2863 of this title shall be
11 to:

12 1. Approve or disapprove the selection of the Oklahoma 9-1-1
13 Coordinator by majority vote of the members. The Authority shall
14 direct the Oklahoma 9-1-1 Coordinator to administer grants approved
15 by the Authority pursuant to this section and perform other duties
16 as it deems necessary to accomplish the requirements of the Oklahoma
17 9-1-1 Management Authority Act;

2. Prepare grant solicitations for funding for the purposes of
assisting public agencies with funding for consolidation of
facilities or services, deployment of Phase II technology or
successor technology, development of next-generation 9-1-1 regional
emergency service networks, and for other purposes it deems
appropriate and necessary;

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3. Work in conjunction with the Oklahoma Department of
 Emergency Management to create an annual budget for the Authority,
 which shall be approved by majority vote of the members;

4 4. Direct the Oklahoma Tax Commission to escrow all or any
5 portion of funds collected pursuant to the Oklahoma 9-1-1 Management
6 Authority Act attributable to a public agency, if the public agency
7 fails to:

8	a.	submit or comply with master plans to deliver Next
9		Generation 9-1-1 (NG9-1-1) services as required by the
10		Oklahoma 9-1-1 Management Authority Act and approved
11		by the Authority. Local plans must align with the
12		State's Master plan to deploy NG9-1-1,

b. meet standards of the National Emergency Number
Association (NENA) limited to call-taking and callerlocation technology or comply with an improvement plan
to meet such standards as directed by the Authority,
c. submit annual reports or audits as required by the
Oklahoma 9-1-1 Management Authority Act,

d. provide connectivity and interoperability between
state, regional and local next-generation systems, or
e. comply with the requirements of the Oklahoma 9-1-1
Management Authority Act or procedures established by
the Authority;

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1	5. Establish and submit to the Tax Commission a list of
2	eligible governing bodies entitled to receive 9-1-1 telephone fees
3	and establish annual population figures and square miles for the
4	coverage area of the Public Safety Answering Point (PSAP) for the
5	purpose of distributing fees collected pursuant to Section 2865 of
6	this title. Distribution of the net monthly revenue from 911 fees
7	after the distributions established in Sections 2865, 2866, and 2867
8	of this title will be provided to eligible governing bodies
9	established by this section as follows:
10	a. a flat rate of Three Thousand Dollars (\$3,000.00) per
11	month per Public Safety Answering Points (PSAP), and
12	b. from the remaining balance:
13	(1) ten percent (10%) to be derived by dividing the
14	land area covered by the public agency's response
15	area by the total land area of the state, and
16	(2) <u>ninety percent (90%)</u> to be derived by dividing
17	the population of each public agency's response
18	area by the total population of the state using
19	data from the latest available Census estimates
20	as of July 1 of each year;
21	6. Assist any public agency the Authority determines is
22	performing below standards of the NENA, as limited by paragraph 4 of
23	this section, according to the improvement plan required by the
24	Oklahoma 9-1-1 Management Authority Act. The Authority shall

1 establish a time period for the public agency to come into 2 compliance after which the Authority shall escrow funds as 3 authorized in this section. Improvement plans may include 4 consideration and recommendations for consolidation with other 5 public agencies, and sharing equipment and technology with other 6 jurisdictions;

7 7. Require an annual report from public agencies regarding
8 operations and financing of the public safety answering point (PSAP)
9 and approve, modify or reject such reports;

10 8. Conduct and review audits and financial records of the 11 wireless service providers and review public agencies' audits and 12 financial records regarding the collection, remittance and 13 expenditures of 9-1-1 wireless telephone fees as required by the 14 Oklahoma 9-1-1 Management Authority Act;

9. Develop a master plan to deploy next-generation 9-1-1
services statewide. This will include the development of
performance criteria critical to the function and performance of
NG9-1-1 networks and systems;

19 10. Establish rules for interoperability between state,
20 regional and local NG9-1-1 systems;

21 11. Facilitate information-sharing among public agencies;
22 12. Create and maintain best practices databases for PSAP
23 operations;

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1 13. Encourage equipment- and technology-sharing among all
 2 jurisdictions;

3 14. Develop training program standards for public safety4 telecommunicators for call taking.

5a.Training program standards shall include instruction6on recognizing the need for and delivery of High-
Quality Telecommunicator high-quality telecommunicator7Quality Telecommunicator high-quality telecommunicator8CPR (T-CPR) that can be delivered by 9-1-1 public9safety telecommunicators for acute events requiring10CPR including, but not limited to, out-of-hospital11cardiac events (OHCA)-

12 b. T-CPR training shall follow evidence-based, nationally 13 recognized guidelines for high-quality T-CPR which 14 incorporates recognition protocols for OHCA and 15 continuous education;

16 Mediate disputes between public agencies and other entities 15. 17 involved in providing 9-1-1 emergency telephone services; 18 Provide a clearinghouse of contact information for 16. 19 communications service companies and PSAPs operating in this state; 20 Make recommendations for consolidation upon the request of 17. 21 public agencies; 22 May establish contracts for the necessary equipment and 18.

23 services to deliver 9-1-1 calls to the Public Safety Answering

24 Points;

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1 19. Establish an eligible-use list for 9-1-1 funds; and 2 19. 20. Take any steps necessary to carry out the duties required by the Oklahoma 9-1-1 Management Authority Act. 3 SECTION 8. AMENDATORY 63 O.S. 2021, Section 2865, is 4 5 amended to read as follows: 6 Section 2865. A. Beginning January 1, 2017, there shall be 7 imposed a 9-1-1 telephone fee as follows: 1. Seventy-five cents (\$0.75) One Dollar and twenty-five cents 8 9 (\$1.25) monthly on each wireless telephone connection and other 10 wireless communication device or service connection with the ability to dial 9-1-1 for emergency calls; 11 12 2. Seventy-five cents (\$0.75) One Dollar and twenty-five cents 13 (\$1.25) monthly on each service that is enabled by Voice over 14 Internet Protocol (VoIP) or Internet Protocol (IP) with the ability 15 to dial 9-1-1 for emergency calls, excluding landlines; and 16 3. Seventy-five cents (\$0.75) One Dollar and twenty-five cents 17 (\$1.25) on each prepaid wireless retail transaction occurring in 18 this state. 19 B. 1. For purposes of paragraph 3 of subsection A of this 20 section, a retail transaction that is effected in person by a 21 consumer at a business location of the seller shall be treated as 22 occurring in this state if that business location is in this state. 23 Any other retail transaction shall be sourced as provided in

24 paragraphs 2 through 5 of this subsection as applicable.

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2. When the retail transaction does not occur at a business
 location of the seller, the retail transaction shall be sourced to
 the location where receipt by the consumer, or the consumer's donee,
 designated as such by the consumer, occurs, including the location
 indicated by instructions for delivery to the consumer or donee,
 known to the seller.

7 3. When the provisions of paragraph 2 of this subsection do not 8 apply, the sale shall be sourced to the location indicated by an 9 address for the consumer that is available from the business records 10 of the seller that are maintained in the ordinary course of the 11 seller's business when use of this address does not constitute bad 12 faith.

4. When the provisions of paragraphs 2 and 3 of this subsection do not apply, the sale shall be sourced to the location indicated by an address for the consumer obtained during the consummation of the sale, including the address of a consumer's payment instrument, if no other address is available, when use of this address does not constitute bad faith.

19 5. When none of the previous rules of paragraphs 1, 2, 3 and 4 20 of this subsection apply, including the circumstance in which the 21 seller is without sufficient information to apply the previous 22 rules, then the location shall be determined by the address from 23 which the service was provided, disregarding for these purposes any 24 location that merely provided the digital transfer of the product

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sold. If the seller knows the mobile telephone number, the location
 will be that which is associated with the mobile telephone number.

3 C. The fees authorized by subsection A of this section shall4 not be assessed on landline phone customers.

5 D. The fees imposed in subsection A of this section shall replace any 9-1-1 wireless telephone fees previously adopted by any 6 7 county pursuant to Section 2843.1 of Title 63 of the Oklahoma Statutes this title, or 9-1-1 VoIP emergency service fees adopted by 8 9 a governing body pursuant to Section 2853 of Title 63 of the 10 Oklahoma Statutes this title, or fees on prepaid wireless retail 11 transactions pursuant to Section 2843.2 of Title 63 of the Oklahoma 12 Statutes this title. Fees collected and transferred pursuant to 13 those sections shall remain in effect through December 31, 2016.

14 From each seventy-five-cent One-Dollar-and-twenty-five cent Ε. 15 (\$1.25) fee assessed and collected pursuant to subsection A of this 16 section, five cents (\$0.05) twenty-five cents (\$0.25) shall be 17 deposited into the Oklahoma 9-1-1 Management Authority Revolving 18 Fund created pursuant to Section 9 2869 of this act title. Funds 19 accumulating in this revolving fund shall be used to fund the salary 20 of the Oklahoma 9-1-1 Coordinator and any administrative staff, 21 operations of the Authority and any costs associated with the 22 administration of the Oklahoma 9-1-1 Management Authority Act within 23 the Oklahoma Department of Emergency Management, and for grants 24 approved by the Authority for purposes as authorized in this act.

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1SECTION 9.AMENDATORY63 O.S. 2021, Section 2866, is2amended to read as follows:

Section 2866. A. 9-1-1 telephone fees authorized and collected by wireless service providers and Voice over Internet Protocol (VoIP) providers, pursuant to paragraphs 1 and 2 of subsection A of Section 2865 of this title, from each of their end users residing in this state shall be paid to the Oklahoma Tax Commission no later than the twentieth day of the month succeeding the month of collection.

B. From the total fees collected pursuant to paragraphs 1 and 2 of subsection A of Section 2865 of this title, <u>eight-tenths of</u> one percent (1%) shall be retained by the wireless service provider or VoIP provider, and one percent (1%) (0.8%) shall be retained by the Tax Commission as reimbursement for the direct cost of administering the collection and remittance of the fees.

16 C. Every billed service subscriber shall be liable for any 9-1-17 1 wireless telephone fee imposed pursuant to the Oklahoma 9-1-1 18 Management Authority Act until the fee has been paid to the wireless 19 service provider.

D. Fees imposed pursuant to the Oklahoma 9-1-1 Management Authority Act which are required to be collected by the wireless service provider or VoIP provider may be added to and shall be stated separately in any billings to the service subscriber.

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1 Ε. The wireless service provider or VoIP provider shall have no 2 obligation to take any legal action to enforce the collection of any 9-1-1 wireless telephone fee imposed pursuant to the provisions of 3 4 the Oklahoma 9-1-1 Management Authority Act. Should any service 5 subscriber tender a payment insufficient to satisfy all charges, tariffs, fees and taxes for wireless telephone or VoIP service, the 6 7 amount tendered shall be credited to the 9-1-1 wireless telephone fee in the same manner as other taxes and fees. 8

9 F. Any 9-1-1 fee imposed pursuant to the provisions of the
10 Oklahoma 9-1-1 Management Authority Act shall be collected insofar
11 as practicable at the same time as, and along with, the charges for
12 wireless telephone or VoIP service in accordance with the regular
13 billing practice of the provider.

G. Nothing in the Oklahoma 9-1-1 Management Authority Act shall be construed to limit the ability of a wireless service provider or VoIP provider from recovering its costs associated with designing, developing, deploying and maintaining enhanced 9-1-1 service directly from the service subscribers of the provider, whether the costs are itemized on the bill of the service subscriber as a surcharge or by any other lawful means.

H. The wireless service provider or VoIP provider shall maintain records of the amount of 9-1-1 telephone fees collected in accordance with the provisions of the Oklahoma 9-1-1 Management Authority Act for a period of three (3) years from the time the fee

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1 is collected. The State Auditor and Inspector, the Oklahoma 9-1-1 Management Authority or any affected public agency may require an 2 annual audit of the books and records of the wireless service 3 4 provider or VoIP provider concerning the collection and remittance 5 of fees authorized by the Oklahoma 9-1-1 Management Authority Act. Auditors shall have access to all information used by the wireless 6 7 service provider or VoIP provider to calculate and remit the 9-1-1 telephone fee. Audit expenses shall be reimbursable pursuant to 8 9 procedures established by the Oklahoma 9-1-1 Management Authority if 10 the audit is approved by the Authority.

I. The wireless service provider or VoIP provider shall provide to the Oklahoma 9-1-1 Management Authority an annual census showing the primary place of use of its subscribers located by county and either a municipality or unincorporated area. The census shall contain all subscribers as of December 31 of each year, and shall be provided to the Authority no later than February 1 of each year.

J. All proprietary information provided by a wireless service provider or VoIP provider to the Authority shall not be subject to disclosure to the public or any other party.

K. Within thirty (30) days of receipt, the Oklahoma Tax Commission shall pay available fees remitted pursuant to Section 2865 of this title to the governing bodies that the Oklahoma 9-1-1 Management Authority has certified in accordance with Section 2864 of this title as eligible to receive funds. The share to be paid to

or escrowed for each governing body shall be determined by dividing
 the population of the governing body by the total population of the
 state using the latest Federal Decennial Census estimates.

L. The Oklahoma Tax Commission shall provide the 9-1-1
Management Authority a monthly report showing the 9-1-1 wireless fee
deposits including the name of the provider and the amount of each
deposit. Upon request the 9-1-1 Authority may request telephone or
mailing address information of the provider.

9 SECTION 10. AMENDATORY 63 O.S. 2021, Section 2867, is 10 amended to read as follows:

11 Section 2867. A. Prepaid 9-1-1 wireless transaction fees 12 authorized and collected pursuant to paragraph 3 of subsection A of 13 Section 2865 of this title from retailers shall be paid to the 14 Oklahoma Tax Commission under procedures established by the Tax 15 Commission that substantially coincide with the registration and 16 payment procedures that apply under the Oklahoma Sales Tax Code and 17 as directed by the Oklahoma 9-1-1 Management Authority. The audit 18 and appeal procedures, including limitations period, applicable to 19 the Oklahoma Sales Tax Code shall apply to prepaid 9-1-1 wireless 20 telephone fees.

B. From the total fees collected pursuant to paragraph 3 of
subsection A of Section 2865 of this title, three percent (3%) shall
be retained by the seller and eight-tenths of one percent (1%)
(0.8%) shall be retained by the Tax Commission as reimbursement for

1 the direct cost of administering the collection and remittance of 2 such fees.

C. The prepaid 9-1-1 wireless transaction fee shall be collected by the retailer from the consumer for each retail transaction occurring in this state. The amount of the prepaid 9-1i wireless fee shall either be separately stated on the invoice, receipt or similar document that is provided to the consumer by the seller, or otherwise disclosed to the consumer.

9 D. The prepaid 9-1-1 wireless telephone fee is the liability of 10 the consumer and not of the seller or of any provider, except that 11 the seller shall be liable to remit all prepaid 9-1-1 wireless 12 telephone fees that the seller collects as provided in this section, 13 including all charges that the seller is deemed to collect where the 14 amount of the fee has not been separately stated on an invoice, 15 receipt or other similar document.

E. If the amount of the prepaid 9-1-1 wireless telephone fee is separately stated on the invoice, receipt or similar document, the prepaid 9-1-1 wireless telephone fee shall not be included in the base for measuring any tax, fee, surcharge or other charge that is imposed by the state, any political subdivision of this state or any intergovernmental agency.

F. The Oklahoma Tax Commission shall provide the 9-1-1 Management Authority with a monthly report showing the 9-1-1 wireless fee deposits including the name of the provider and the

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amount of each deposit. Upon request the 9-1-1 Authority may
 request telephone or mailing address information of the provider.

3 SECTION 11. AMENDATORY 63 O.S. 2021, Section 2868, is 4 amended to read as follows:

Section 2868. A. Public agencies recognized by the Oklahoma 91-1 Management Authority and authorized to receive funds collected
pursuant to the provisions of the Oklahoma 9-1-1 Management
Authority Act shall use the funds only for services, equipment and
operations related to 9-1-1 emergency telephone services.

B. The 9-1-1 Management Authority will oversee all 9-1-1 fees collected under the Oklahoma Emergency Telephone Act and the fees collected by this act. The Authority may order the Oklahoma Tax Commission to escrow fees attributable to public agencies which have misspent, diverted or supplanted 9-1-1 collected fees to a purpose other than what is authorized by the Oklahoma Emergency Telephone Act or this act.

17 C. Money remitted to public agencies pursuant to the Oklahoma 18 9-1-1 Management Authority Act and any money otherwise collected by 19 any lawful means for purposes of providing 9-1-1 emergency telephone 20 services shall be deposited in a separate 9-1-1 emergency telephone 21 service account established by a public agency or its governing body 22 to carry out the requirements of the Oklahoma 9-1-1 Management 23 Authority Act. Monies deposited in this account may be transferred 24 to another account within the governing body, but a 9-1-1-specific

1 sub-account line item shall be maintained with the accounting 2 Monies remaining in such accounts at the end of a fiscal system. year shall carry over to subsequent years. The monies deposited in 3 4 the Oklahoma 9-1-1 Management Authority Revolving Fund shall at no 5 time be monies of the state and shall not become part of the general budget of the Office of Emergency Management or any other state 6 7 agency. Except as otherwise authorized by the Oklahoma 9-1-1 Management Authority Act, no monies from the Oklahoma 9-1-1 8 9 Management Authority Revolving Fund shall be transferred for any 10 purpose to any other state agency or any account of the Office of 11 Emergency Management or be used for the purpose of contracting with 12 any other state agency or reimbursing any other state agency for any 13 expense. Payments from the Oklahoma 9-1-1 Management Authority 14 Revolving Fund shall not become or be construed to be any obligation 15 of the state. No claims for reimbursement from the Oklahoma 9-1-1 16 Management Authority Revolving Fund shall be paid with state monies. 17 D. If the Oklahoma 9-1-1 Management Authority determines that 18 the public agency has failed to deploy Phase II service, failed to 19 meet the State master plan for NG9-1-1 services or has failed to 20 deliver service consistent with National Emergency Number 21 Association (NENA) standards, the public agency shall submit an 22 improvement plan within the time prescribed by the Authority. The 23 Authority may order the Oklahoma Tax Commission to escrow fees

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attributable to public agencies which have not submitted plans or
 complied with improvement plans.

A public agency shall be required to have conducted 3 Ε. 4 separately or as a part of the annual audit required by law of the 5 municipality or county an annual audit of any accounts established 6 or used for the operation of a 9-1-1 emergency telephone system. 7 The audit may be conducted by the State Auditor and Inspector at the 8 discretion of the public agency. The cost of the audit of the 9-1-1 9 emergency telephone system may be paid from and be considered a part 10 of the operating expenses of the 9-1-1 emergency telephone system. 11 Proprietary information of the wireless service providers shall be 12 confidential. Audit information pertaining to revenue collected or 13 disbursed may be released only in aggregate form so that no 14 provider-specific information may be extrapolated.

15 F. Public agencies shall be required to annually submit to the16 Authority:

A report, on a form to be prescribed by the Authority,
 covering the operation and financing of the public safety answering
 point which shall include all sources of funding available to the
 public agency for the 9-1-1 emergency telephone system; and

21 2. A copy of the most recent annual audit or budget showing all
22 expenses of the public agency relating to the 9-1-1 emergency
23 telephone system.

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1 G. The Authority shall have the power to review, approve, 2 submit for further information or deny approval of the annual report of each public agency required pursuant to subsection F of this 3 4 section. Failure by a public agency to submit the report annually 5 or denial of a report may cause the Authority to order the Tax Commission to escrow the 9-1-1 emergency telephone fees due to the 6 7 public agency until the public agency complies with the requirements of the Oklahoma 9-1-1 Management Authority Act and the procedures 8 9 established by the Authority.

H. The governing body <u>or public safety oversight designee</u> of the public agency shall meet at least quarterly to oversee the operations of the 9-1-1 emergency telephone system, review expenditures and annually set and approve an operating budget, and take any other action as necessary for the operation and management of the system.

I. Records and meetings of the public agency shall be subject to the Oklahoma Open Records Act and the Oklahoma Open Meeting Act. SECTION 12. AMENDATORY 63 O.S. 2021, Section 2871, is amended to read as follows:

20 Section 2871. A. This act shall be known and may be cited as 21 the "Regional Emergency 9-1-1 Services Act".

B. It is the purpose of the Regional Emergency 9-1-1 Services
Act to encourage formation of emergency communication districts in

1 order to provide efficient delivery of emergency 9-1-1 service
2 throughout the state.

C. This act shall not apply to any 9-1-1 system or public agency participating in a 9-1-1 system that was established prior to January 1, 2017, and that had adopted Phase II 9-1-1 service by that date.

D. <u>A new public safety answering point shall not be established</u>
<u>after July 1, 2024</u>, unless the new public safety answering point is
established as a result of:

10 <u>1. A consolidation with an existing public safely answering</u> 11 point; or

12 <u>2. A replacement of an existing public safety answering point.</u>
13 E. For the purposes of this section:

14 1. "District" means an emergency communication district;

15 2. "Emergency communication district" means a district formed 16 pursuant to this act to deliver emergency 9-1-1 services on a 17 regional basis;

18 3. "9-1-1 system" means an entity that processes emergency 9-1-19 1 calls through a public safety answering point;

4. "Participating public agency" means a public agency that is
included in a district;

22 5. "Principal municipality" means the municipality with the 23 largest population in a district; and

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6. "Public agency" means any city, town, county, municipal
 corporation, public district, public trust, substate planning
 district, public authority or tribal authority located within this
 state which provides or has authority to provide firefighting, law
 enforcement, ambulance, emergency medical or other emergency
 services.

E. F. On or before December 31, 2017, all public agencies in 7 this state shall form regional emergency communication districts for 8 9 the purpose of creating an area-wide emergency 9-1-1 system for 10 their respective jurisdictions. The territory of the district shall 11 be coextensive with the territory of the regional substate planning 12 district unless a different territory is approved by the Oklahoma 9-13 1-1 Management Authority. If a public agency is situated in more 14 than one such territory, it shall become part of the district in 15 which it is principally located. If, due to the effect of 16 subsection C of this section, the majority of the participating 17 public agencies located in the territory of a proposed district 18 determine that it would be in the best interests of their citizens, 19 they may request inclusion in an adjacent district.

20 F. G. The public agencies to be included in each district may 21 form the district by entering into local cooperative agreements 22 which shall establish a governance structure and provide for the 23 joint implementation, funding, operation, and management of the 24 district.

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1 G. H. If the public agencies in a region are unable to develop 2 a local cooperative agreement by December 31, 2017, they shall be included in an emergency communication district that is governed by 3 4 a board of directors consisting of an appointee by each public 5 agency that was authorized by its voters to fund a 9-1-1 system prior to the formation of the district, one appointee elected by a 6 7 majority of the remaining public agencies in the district, and an additional appointee by the principal municipality in the district 8 9 who shall serve as chair of the board.

10 H. I. Unless otherwise provided by agreement, any participating 11 public agency that had been authorized by its voters to fund a 9-1-1 12 system prior to the formation of the district shall retain control 13 of the property, operation, and funding of its system; provided, 14 however, the district may contract with such participating public 15 agency to include the agency's system in the district's master 16 implementation plan. To the extent practicable, the district shall 17 not duplicate the equipment or answering point services already 18 provided by a participating public agency. A user of one or more 19 communication services subject to the payment of fees or taxes for 20 an emergency 9-1-1 system shall not be charged for more than one 21 such fee or tax for each service.

I. J. An emergency communication district shall have power to make all contracts to carry out the purposes of the Regional Emergency 9-1-1 Services Act, purchase and convey real property,

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1 impose service fees authorized for public agencies for the provision 2 of 9-1-1 service, appoint a manager of the district, and adopt rules 3 and policies for the operation of the district.

4 J. K. Within one (1) year after the effective date of the 5 formation of the district, the board of directors shall submit its master plan to deliver Phase II emergency 9-1-1 service throughout 6 7 its territory to the Oklahoma 9-1-1 Management Authority for approval. The Authority shall have the power to prescribe the terms 8 9 of the plan and to approve or disapprove the master plan. 10 Additionally, the Authority shall have the power to request the Tax 11 Commission to escrow the wireless fees attributable to the public 12 agencies which have not submitted a master plan or which have not 13 complied with the terms of the master plan.

14 K. L. An emergency communication district shall operate on a 15 fiscal year beginning July 1. It shall adopt an annual budget and 16 cause to be prepared an independent financial audit annually. As 17 soon as practicable after the end of the fiscal year, the district 18 shall deliver to each participating public agency an annual report 19 showing in detail the operations of the district.

20 SECTION 13. This act shall become effective November 1, 2023.
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